

# TERMS & CONDITIONS

# 2024-2025

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Yardie Homestead Caravan Park
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## FACILITIES & GROUND RULES

Under the authority of the -Caravan Parks and Campgrounds act- 1997

#### **Power restrictions**

Please note that we are off grid and generate our own power using a hybrid power station.

Power can run your lights, fans, fridges and low energy consumption items.

The use of Air Conditioners, hot water systems and any electrical item with a heating element is not permitted. Please do not hesitate to contact us for more information. The use of generators is not authorised, under any circumstances.

#### Water supply

All fresh water supplied to the caravan park is produced by reverse-osmosis desalination. This makes it a precious, shared resource. Please be mindful of that while taking a shower or doing your dishes. You are more than welcome to fill up your tanks. Please disconnect from the taps once tanks are filled up.

#### **CCTV**

Please be aware that surveillance cameras are used within the property.

#### **Site restrictions**

One car is permitted per reservation/per site. Should additional parking be required, please notify reception.

#### Quiet time

Quiet time all around the park is between 10.00pm and 8.00am. Even outside of the quiet time, all guests are expected to behave in an appropriate manner and to not cause excessive noise or light pollution. Make sure to respect absolute silence after 10.00pm.

You are welcome to have visitors between 8.00am and 8.00pm, they must park at the front parking area and register at the office. Day visitors are not allowed to use showers, BBQ areas and swimming pool. Sanctions apply.

#### **Driving responsibly**

Yardie is a family holiday destination, please maintain a maximum speed of 8km/h while on the property.

#### **Camp fires**

Due to government restrictions, camp fires at Yardie are to be organised and supervised by staff, in the designated fire area only. No exceptions.

#### **Evacuation measures**

Fire regulations state that all RVs are to be parked on the site in a way that allows the fastest emergency evacuation. This means that drawbars have be facing the road and easily accessible to connect.

#### Pet friendly

Yardie is pet friendly. You are more than welcome to bring your best friend along! Please make sure you have them on a secured lead at all times and clean up after them. Pets must stay supervised at all times. Pets are strictly not allowed in all park amenities (shower blocks, camp kitchens, pool area, etc.) As for accommodation, pets are allowed only in Holiday Shacks on the verandah, not inside.

#### Mobile reception

Telstra is the only carrier that provides reception at our park. We advise our guests to buy a Telstra sim card before getting here if they wish to stay connected during their stay.

#### **Convenience store**

Our office has a little convenience store with grocery essentials, ice, sunscreen, bait and ice-creams. Fuel, gas SWAP N GO and Eftpos are available, there is one public phone box on site. Snorkelling equipment is available for hire.

#### Infrastructures

Yardie Homestead Caravan Park has a tropical swimming pool, a boat cleaning station, a fish cleaning station, a playground, 3 spacious ablution blocks, a designated dump point, laundry facilities, a tennis court, 2 barbecue area/camp kitchens, a TV area and a seasonal restaurant for coffee and meals.

All amenities are reserved to paying guests only. Sanctions apply.

#### **Boat ramp**

Yardie Homestead Caravan Park is located 4km North from Tantabiddi Boat Ramp.



### ACCOMODATION FEATURES

#### **Chalets**

We have 3 self contained air-conditioned chalets with large verandahs, outdoor dining area, day beds, barbecue, television, kitchen and bathroom.

1 bedroom with 1 double bed

1 bedroom with 2 single beds as a bunk

Linen and towels are provided

Maximum 4 people

NO DOGS ALLOWED

#### **Holiday Shacks**

We have 6 self contained air-conditioned cabins, also called Holiday Shacks.

Cabins have big verandahs, outdoor dining area, kitchen, bathroom, television and your own barbecue. All have an ensuite, some inside, some as an outside room.

#### Cabin 1 to 4 – 2 BEDROOMS

1 bedroom with 1 double bed

1 bedroom with 2 single beds as a bunk and 1 single bed Maximum 5 people

#### Cabins 5 & 6 - 3 BEDROOMS

1 bedroom with 1 double bed

1 bedroom with 2 single beds as a bunk

1 bedroom with 2 king singles that can make 1 king (fan but no aircon in king room)

Maximum 6 people

Linen provided, remember to bring your own towels DOGS ALLOWED ON VERANDAH ONLY

### CAMPING FEATURES

#### **Tent Ground on Grass**

Occupants limit: 4 adults or 2 adults + 4 children

Setup maximum size is 5m X 5m

No wheels policy = no vehicles on the grass

#### **Caravan site**

1 x drinking water tap

1 x power point 240 V - Please check our power limitations

From 6m x 7m - Please tell us about your setup size upon booking

#### **Powered Camping site**

1 x drinking water tap

1 x power point 240 V - Please check our power limitations

From 6m x 5m - Please tell us about your setup size upon booking

No caravans allowed on camping sites.

#### **Unpowered Camping site**

From 6m x 5m - Please tell us about your setup size upon booking No caravans allowed on camping sites.

#### **Shearer's Quarters**

For bigger crews, Yardie Homestead Caravan Park's shearer's quarters offer a nice rustic holiday experience. Ideal for ocean lovers, the shearers quarters are fronted by large grass lawns and have ample boat parking available. Please note they do not have their own bathrooms. 2 Park ablution blocks are located mere metres away.

#### **Shearers Quarters A & B**

1 double queen size bed

6 single beds as 3 sets of bunks

Maximum 8 people

#### **Shearers Quarters C**

1 double size bed

8 single beds as 4 sets of bunks

Maximum 10 people

Linen provided, remember to bring your own towels NO DOGS ALLOWED

#### **Items**

We have 2 portable cots for guests use. Please specify it while booking and bring your own linen for them.

#### **Accomodation Bond**

If you break anything, please come and tell us as soon as possible.

If there are any damages and you have left without notifying us, a \$100 bond will be charged. If the cost of repair is over that amount, your card will be debited the relevant amount, and you will be notified in writing.

Management reserves the right to charge an additional bond for cleaning of rooms should our standard housekeeping allocation not be sufficient to manage the state of the room on departure. Charges will be taken according to cleaning time.

#### Caravan & Camping sites

Maximum 1 RV per site.

An RV or Recreational Vehicle is any kind of vehicle that is being slept in or slept on.

Occupants limit: 6 adults or 4 adults + 4 children



# TERMS & CONDITIONS

Management reserves the right to change the T&C at any point in time.

The T&C applicable to your booking will stay the same as the ones in effect at the time your booking was placed.

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We thank you for considering making a booking at Yardie Homestead Caravan Park (referred to below as YHCP). Before confirming your booking, you must read, understand and accept the following terms:

#### **Bookings and payment**

- 1) You can book accomodation, caravan and camping sites, at Yardie either online, on the phone, by email, or in person at YHCP's reception.
- 2) When you make a booking, you will be required to pay the full amount of the booking value as the Deposit.
- 3) Once you pay for your booking, you will be deemed to have accepted these Terms.
- 4) Once we have received the full deposit payment for your booking, your booking is considered confirmed. This confirmation creates an agreement between you and us.
- 5) Management reserves the right to change the prices at any point in time. The prices applicable to your booking will stay at the prices in effect at the time your booking was placed.

#### Changing your booking

- 6) If you need to amend your booking for any reason, you must obtain Yardie's office managers consent to do so.
- 7) We will do our best, but we might no be able to grant your request to change your booking for any reason whatsoever (availability, legal number of occupants limit, type of camping, etc.).
- 8) If we manage to change your booking, the total cost of your booking may change as the quoted rates might differ.
- 9) Our "Pay 6 Stay 7" discount will be given only for 7 consecutive days on the same site for the same occupants.

#### Transferring your booking

10) For safety reasons, it is mandatory we know who is staying at YHCP at any given time. For this reason, your booking is provided to you in your personal capacity and cannot be transferred, resold, or otherwise changed into the name of another person.

#### Cancelling your booking

- 11)YHCP management understands that, for whatever reason, you might need to cancel your booking.
- 12) If you cancel your booking, then the following cancellation policy applies:
- 13) If you cancel in writing by email to <u>yardiehomestead@bigpond.com</u> more than 35 days prior to the booking arrival date, you will be eligible to a refund on your deposit. Cancellation fees will be subtracted from the deposit amount and kept by YHCP. The cancellation fee for a Caravan and/or camping site is \$50. For accommodation the cancellation fee in \$100.
- 14) If you cancel your booking after the '35 days prior to booking arrival date' period, you forfeit all monies and will not be entitled to any refund.
- 15) If you are a NO SHOW your booking will be cancelled and you will not be entitled to a refund.



## TERMS & CONDITIONS

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#### Travel insurance and Exceptional circumstances

- 16) We encourage all our customers to obtain appropriate travel insurance.
- 17) Please note that engine failure, bad weather forecast and casual change of plans related cancellations will not be considered as exceptional circumstances.
- 18) We stand with The World Health Organisation declaration that the COVID 19 pandemic and its consequences are no longer unforeseen and unexpected.
- 19) Prior to making your booking with YHCP, please ensure you have understood the cancellation conditions, particularly in relation to the COVID 19 pandemic.

#### **Early departures**

- 20)Please note that no credits or refunds will be given after your arrival should you decide to vacate early.
- 21) We are not responsible for weather changes or any change of plans from your part.

#### Late arrivals

- 22) Were you to miss your arrival date, you have until 2.00pm the next day to contact us and confirm your delayed arrival details with us.
- 23)Should you fail to contact us and confirm your delayed arrival details with YHCP, you will be considered a NO SHOW, your booking will be cancelled and you will not be eligible to a refund.

#### Legal limits: number of occupants per site

- 24) Maximum 6 adults or 4 adults + 4 children on a CARAVAN or CAMPING SITE.
- 25) Maximum 4 adults or 2 adults + 4 children on a CAMPING SITE on grass.

#### Legal limits: RV

- 26) Maximum one RV on a site.
- 27) Is considered an RV, or recreational vehicle, a vehicle of any kind which is being slept in or slept on.
- 28) No wheels on the grassed area. Which means no vehicles whatsoever are to be driven on the Tent Grounds on Grass.

#### **Pets friendly - Safety**

- 29) Pets are to be supervised and restrained on a lead at all times.
- 30) Pets are strictly forbidden to access park Amenities, including ablution blocks, camp kitchens, pool area, etc.
- 31) Any breach of these conditions will be fined, and at least, the pet bond will be kept by YHCP.

#### Site allocation

32) We always do our best to be flexible with site requests, but please note that, for booking management reasons, we cannot guarantee specific site number allocation during busy periods.

#### Respect and behaviour

- 33) All guests are expected to behave in a considerate manner.
- 34) Ground rules of YHCP -under the Authority of the Caravan Parks and Campgrounds Act of 1997- are stated on page 3 of this document.
- 35) All guests are excepted to read and respect above cited Ground rules.
- 36) Any behaviour that has a detrimental and negative impact on the safety or enjoyment of other park users and workers, will be addressed by YHCP management.
- 37) If the conflict cannot be resolved, YHCP reserves the right to evict any disrespectful individuals.



# PRICES CAMPING

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Infant < 2 years old Child 2 - 16 years old Adult > 16 years old

#### Pay 6 Stay 7 Discount - All year round

	DAILY POWERED	WEEKLY POWERED	DAILY UNPOWERED	WEEKLY UNPOWERED
2A	\$50	\$300	\$45	\$270
2A+1C	\$60	\$360	\$55	\$330
2A+2C	\$70	\$420	\$65	\$390
2A+3C	\$80	\$480	\$75	\$450
2A+4C	\$90	\$540	\$85	\$510
3A	\$65	\$390	\$60	\$360
3A+1C	\$75	\$450	\$70	\$420
3A+2C	\$85	\$510	\$80	\$480
3A+3C	\$95	\$570	\$90	\$540
3A+4C	\$105	\$630	\$100	\$600
4A	\$80	\$480	\$75	\$450
EXTRA ADULT	\$15	\$90	\$15	\$90
EXTRA CHILD	\$10	\$60	\$10	\$60

## PRICES

ACCOMODATION

Management reserves the right to change the prices at any point in time. The prices applicable to your booking will stay at the prices in effect at the time your booking was placed.

### Pay 6 Stay 7 Discount - All year round

	Shearers Quarters/night	Shearers Quarters/week	Holiday Shacks/night	Holiday Shacks/week	Chalets/night	Chalets/Week
2	\$185	\$1,110	\$195	\$1,170	\$210	\$1,260
3	\$215	\$1,290	\$225	\$1,350	\$240	\$1,440
4	\$245	\$1,470	\$255	\$1,530	\$270	\$1,620
5	\$275	\$1,650	\$285	\$1,710		
6	\$305	\$1,830	\$315	\$1,890		
7	\$335	\$2,010				
8	\$365	\$2,190				
9	\$395	\$2,370				
10	\$425	\$2,550				



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2A+1C	\$70	\$420	\$60	\$360
2A+2C	\$80	\$480	\$70	\$420
2A+3C	\$90	\$540	\$80	\$480
2A+4C	\$100	\$600	\$90	\$540
3A	\$75	\$450	\$65	\$390
3A+1C	\$85	\$510	\$75	\$450
3A+2C	\$95	\$570	\$85	\$510
3A+3C	\$105	\$630	\$95	\$570
3A+4C	\$115	\$690	\$105	\$630
4A	\$90	\$540	\$80	\$480
EXTRA ADULT	\$15	\$90	\$15	\$90
EXTRA CHILD	\$10	\$60	\$10	\$60

# PRICES ACCOMODATION

### Pay 6 Stay 7 Discount - All year round

	Shearers Quarters	Holiday Shacks 2 bedrooms	Holiday Shacks 3 bedrooms	Chalets
Max pax	8	5	6	4
\$/night	\$250	\$250	\$275	\$260
\$/week With discount Pay 6 Stay 7	\$1,500	\$1,500	\$1,650	\$1,560



Thank you for your support,
We look forward to hosting you (again)!

The Yardie Team